

ONLY FOR CUSTOMERS WHOSE BALANCES HAVE NOT BEEN TRANSFERRED TO CAPITAL.COM AND WHOSE FUNDS HAVE NOT YET BEEN RETURNED

Notice for clients of Monecor (London) Limited

[Oval Money Europe customers please see page 3]

Monecor (London) Limited – In Member’s Voluntary Liquidation (“the Company”)

1. What has happened to my balance?

The Joint Liquidators have now transferred all unclaimed client monies balances to the Court Funds Office (“CFO”) where funds are being safeguarded.

2. How can I claim my money?

To claim your money, please contact the CFO by phone on +44 300 0200 199, or by email at enquiries@cfo.gov.uk. When you are asked for the case reference, please provide the below:

Account Name: Monecor (London) Limited

Case Number: 429/2024

Account Number: 1200002633109

3. Do I have a balance?

If you are uncertain if you have an outstanding client monies balance or require confirmation of your exact balance that has been transferred to the CFO, please contact Cork Gully at monecorcustomers@corkgully.com, by phone on +44 (0)207 268 2150 or by post at Cork Gully LLP, 40 Villiers Street, London, WC2N 6NJ.

4. What is the process once I have contacted the CFO?

Once you have completed the above step, the CFO will provide you with details on the claims process and the steps required in order to reclaim your client monies.

5. Will the costs of claiming my money be covered?

When claiming from the CFO, there are certain fees that will be incurred. Whilst these fees will initially need to be covered by you (the current estimated cost is approximately £50), the Joint Liquidators intend to reimburse all costs associated with the return of client monies from the CFO whilst they remain in occupation as Joint Liquidators of the Company. The timing for conclusion of the liquidation is currently uncertain but is not expected to happen prior to the end of Q2, 2025.

Please note that once the Liquidation has been brought to a conclusion, costs associated with claiming from the CFO will no longer be reimbursed and will have to be covered by clients.

6. How will my CFO costs be covered?

Please contact the Joint Liquidators by email at monecorcustomers@corkgully.com with evidence of your correspondence with the CFO and the costs you have incurred. Once these have been confirmed, the Joint Liquidators will make payment in full within 14 days subject to internal processes and checks.

Frequently Asked Questions for clients of Oval Money Europe

1. What do I need to do to get my money back?

Any unclaimed funds that were remaining with Oval Money Europe as of 7th June 2023 have been assigned to the CYSEC Investor Compensation Scheme (ICF). To claim your funds back from the ICF you will need to fill in this online form:

<https://www.cysec.gov.cy/en-GB/investor-protection/tae/application/>